A3 BF/MMB/CKI UX Design weekly call

Date / Location:	Contact:	Attachment(s) / References:
11 Feb 2020	radoslaw.dutkowski@branchspace.com mark.otero@branchspace.com	
Participants: • Yiannis Vrotsis • Denise Stathoupoulou • Areti Paziourou • Mark Otero • Radoslaw Dutkowski • Lucia Russu • Zofia Bartyzel		Email to:Invited participants

Торіс	Details	Information (I), Decision (D) or Action (A)
General	 A3 will review main booking flow by Friday (14 Feb) Links to the main booking flows are as follows (D) <u>https://branchspace.invisionapp.com/d/main?origin=v7#/projects/prototypes/19306107</u> (M)<u>https://branchspace.invisionapp.com/d/main?origin=v7#/projects/prototypes/19305476</u> A3 will contact agency and try to schedule user testing for phase 1 (main booking flow), optimally in the week starting from 17 Feb 	A (A3) I A (A3)

Payment flow	 UX for Multi-payment case was not easily understood. With modifications made during the meeting, the concept was generally accepted but needs to be revised further. The placement of the Split/Multi-payment action needs to be reconsidered. It looks like a separate option that cannot be used with selected payment method The order (Voucher/M+B/Credit card) should be reconsidered. Perhaps voucher could be moved to right side of interface with summary. Another iteration is required Put all steps in the flow in order to understand how it works 	A (BRS)
Registration in- path	 The registration process could easily be bypassed in current design. Look at incorporating within contact details and letting users know they only have to input a password to create the account 	A (BRS)

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One-page flight selection	•	A3 will come back with more comments to the concept if it is required Fare Families have to be updated to the below version			A (BRS) A (BRS)
		BASIC	P	LUS	
		For travelling with just the essentials € 181.00 2 seats left Cabin baggage ⓒ Hot meal & beverages	ClassicPlus For travelling with everything you need € 218.00 2 seats left Image: Cabin baggage () Image: Hot meal & beverages Seat selection () Image: Checked baggage ()	FlexPlus For flexible travel plans; changes even on the same day € 2222.00 2 seats left Cabin baggage ③ Korn Hot meal & beverages Seat selection ③ Seat selection ④ Seat selection ④ Ticket change Seat selection ④ Seat selection ⑤ Seat selection ⑤ Seat selection ⑤ Seat selection ⑥ Seat selection ⑥ Seat selection ⑥ Seat selection ⑥ Seat selection Ø Seat selection Ø S	
		M⊰ +800 Miles+Bonus miles	M∂ +1,200 Miles+Bonus miles	MB +1,200 Miles+Bonus miles	
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